

WEBINAR

Taking a trauma-informed approach to quality and impact: A webinar with Future Pathways

13 November 2024

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MATTER OF FOCUS

We are a purpose-led company
and certified B Corporation on
a mission to help organisations
understand and track the
difference they make



Some of our clients



5. 1. Support people to improve wellbeing

Pathway progress

	Great Progress	Some Progress	No Progress
High Confidence	■	■	■
Some Confidence	■	■	■
Low Confidence	■	■	■

What we do	Who with	How they feel	What they learn and gain	What they do differently	What difference does this make?
<p>Have good conversations with people about factors impacting on their wellbeing and what they can do to change</p> <p>Progress: Great Confidence: High</p>	<p>People experiencing poor health and wellbeing</p> <p>Progress: Great Confidence: Some</p>	<p>This is a good conversation and I feel ready to make a change</p> <p>Progress: Great Confidence: Some</p>	<p>People know what matters to them and have the knowledge, confidence, skills to change</p> <p>Progress: Great Confidence: High</p>	<p>People make changes and actively manage their wellbeing</p> <p>Progress: Great Confidence: Some</p>	<p>People have improved wellbeing</p> <p>Progress: Some Confidence: Low</p>
<p>We run group sessions</p> <p>Progress: Great Confidence: High</p>		<p>This is for me</p> <p>Progress: Some Confidence: Some</p>	<p>Access to a range of relevant community supports and services</p> <p>Progress: Great Confidence: Low</p>	<p>People access support from appropriate agencies</p> <p>Progress: No Confidence: Some</p>	<p>Services are used more appropriately</p> <p>Progress: Some Confidence: Low</p>



In today's webinar

Themes:

- How the work was developed
- How it has helped with quality and improvement
- Embedding lived experience
- Linking quality, improvement and evaluation

Chance for questions



Future Pathways supports people who were abused or neglected as a child when they were in the Scottish care system. Our aim is to help people live well. We support people in their life goals and help them work towards them.

Future Pathways is delivered by the In Care Survivors Alliance.

We are not a social care provider and therefore have the freedom to create a bespoke Quality Framework.



Support for people who were abused or neglected in the Scottish care system as children

Future Pathways is a free service for people over 18. We can offer different types of support to help you live well.

Phone us for free on 0808 164 2005. Our lines are open Monday to Friday, 10am to 4pm.

Email us at registration@future-pathways.co.uk

Visit our website www.future-pathways.co.uk

 FPScotland  FPScotland



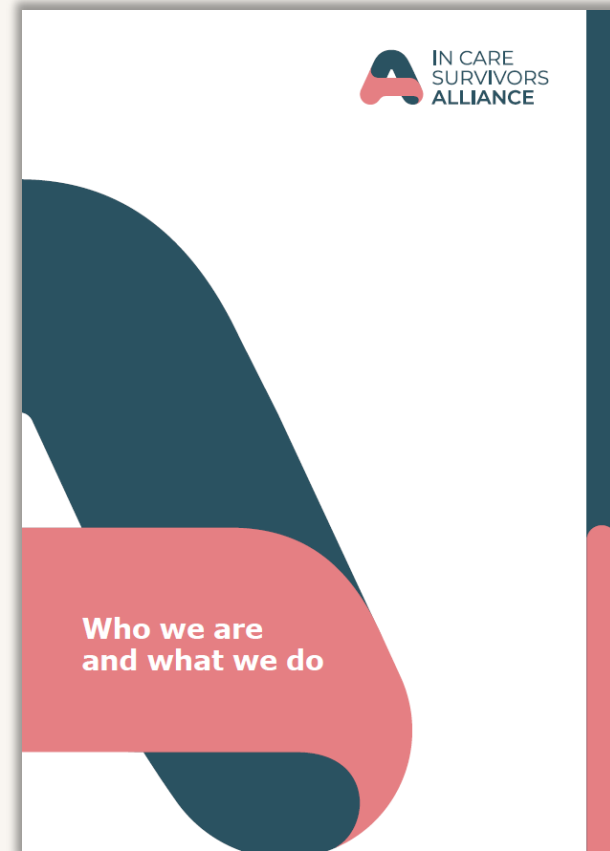
IN CARE
SURVIVORS
ALLIANCE

The In Care Survivors Alliance comprises:

Glasgow Psychological Trauma Service*
Health in Mind
Penumbra Mental Health
Scottish Government

It is fully funded by the Scottish Government.

*Glasgow Psychological Trauma Service is part of the Glasgow City Health and Social Care Partnership, NHS Greater Glasgow and Clyde.



2016

Future Pathways is launched. Together, Alliance partners create an Alliance charter.

2016

2017

We start working with Matter of Focus to develop a theory of change.

2018

We establish our theory of change after completing a scoping study. We identify 4 outcome pathways.

2018/19

We establish our first Quality Framework.

2019/20

We refine our Quality Framework indicators in response to what we learned.

2021

We consolidate our 4 outcome pathways into 2, as a result of impact report.

2021

We publish our first impact report. This looks at our work and impact from 2016 to 2019.

2021/22

We review and refine our Quality Framework.

2022/23

We take a targeted approach to quality measurement.

2022/23

We review and refine our Quality Framework.

2023/24

We use our evidence standards to assess our progress and confidence in our theory of change.

2023/24

We embed our new approach to the Quality Framework across the service.

2023

We publish Stepping Stones, our second impact report, written with Matter of Focus. We make some changes to our outcome pathways as a result.

2024

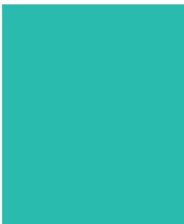
We publish Pathways to Change, our most recent impact report.

2024

We create our first Quality Framework Annual Report.

2024

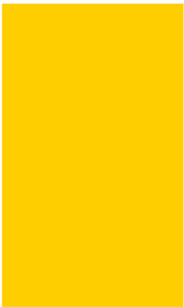
Evidence standards



GREAT PROGRESS/ HIGH CONFIDENCE

Progress
We have evidence that...

- This steppingstone is true most of the time.
- We are effectively mitigating the risks associated with this steppingstone.
- Our assumptions about this steppingstone are accurate.



SOME PROGRESS/ CONFIDENCE

- This steppingstone is true some of the time, but not always or often.
- We may have taken steps to address the risks associated, but the measures have only been partly successful.
- Some of our assumptions about this steppingstone are accurate.

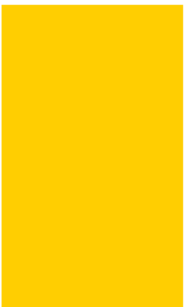
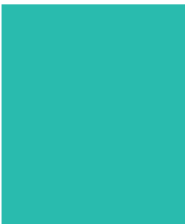


LITTLE PROGRESS/ CONFIDENCE

- This steppingstone is not true most of the time.
- We do not know if the risks we identified are happening or not.
- Our assumptions about this steppingstone are not accurate.

Progress
We have evidence that...

- more than one data source to evidence this steppingstone.
- data sources that are varied and balanced.
- data about most of the population we are looking at.



- only one data source with little or no corroboration from other sources.
- data sources which are all of one type.
- data about some but not most of the population we are looking at.

- no or very little data about this steppingstone.
- data sources which are unlikely to capture the full picture.
- data about a small group of the population we are looking at.

Feedback matters!



<https://forms.office.com/e/A5qdvwmPGp>



THANK YOU!

Please join us again...



OutNav live demo - **Tomorrow, 14 November at 12.30pm (GMT)**

Quality assurance matters: an approach to meaningful assessment,
with Penumbra Mental Health - **Next Wednesday, 20 November at 12.30pm (GMT)**

From strategy to impact: taking an outcome-focused approach to promoting and
protecting human rights across Scotland - **3 December at 12 noon (GMT)**

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THANK YOU!

Let's keep the conversation going:



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